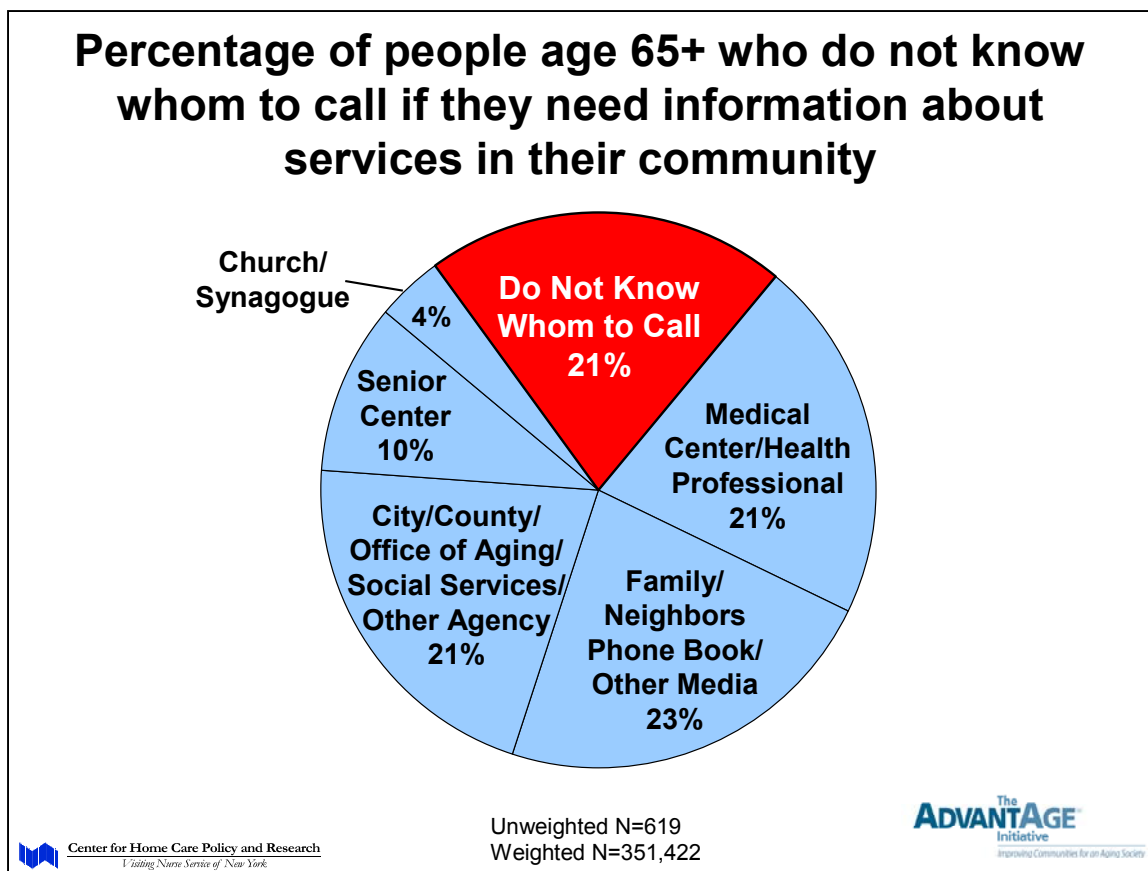


MARICOPA COUNTY

Figure 8.1

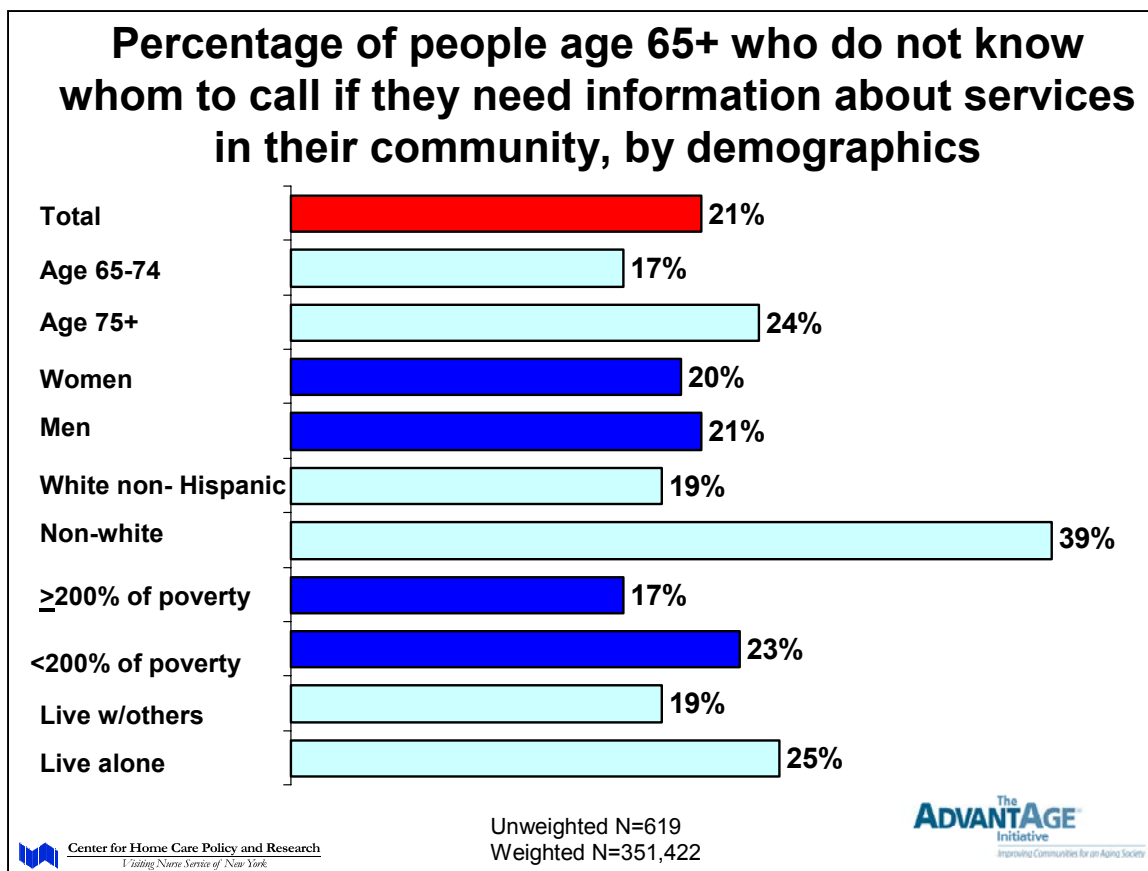


Overall, one of five people (21%) do not know whom to call if they need information about services in their community. Nearly one of every four (23%) adults age 65+ rely on family (2%), friends (3%), media sources (11%), or the phone book (7%) for information. One-fifth (21%) mention city or county agencies as the best sources of information. Another one-fifth (21%) say they would turn to a health care professional or a medical center and one in ten (10%) name a senior center as their source of information.

Note: Indicator 8 corresponds to Question 59 on the AdvantAge Initiative survey questionnaire.

MARICOPA COUNTY

Figure 8.2



Overall, one of five people (21%) do not know whom to call if they need information about services in their community. Figure 8.2 shows differences by demographic characteristics. The following groups of people are more likely than their counterparts to say that they do not know whom to call for information: people age 75+ (24%); people with incomes under 200% of poverty (23%); and those living alone (25%). Non-whites, while a small minority in this community, are twice as likely as white non-Hispanics to say they do not know whom to call (39% vs. 19%).

MARICOPA COUNTY

Figure 8.3

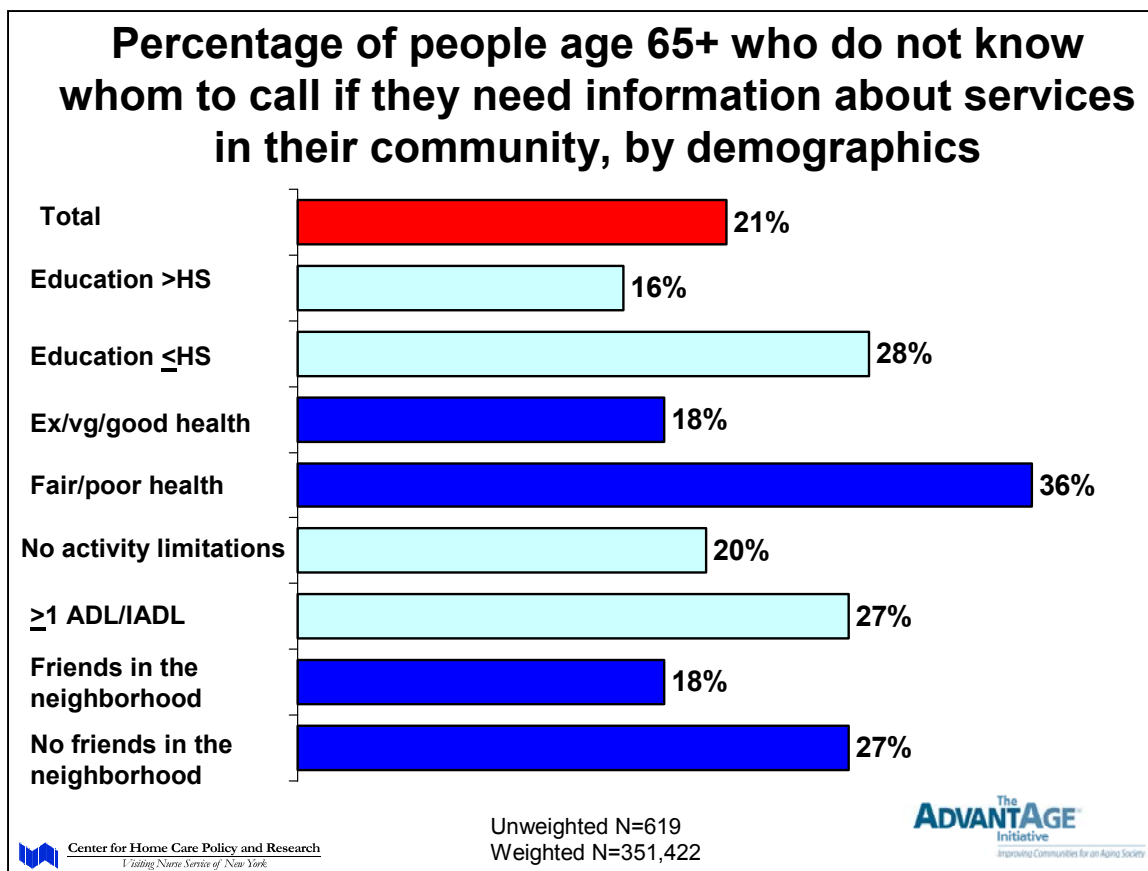


Figure 8.3 shows additional differences by demographic characteristics. The difference by health status is particularly striking: people age 65+ in fair or poor health are twice as likely as those in better health (36% vs. 18%) to not know whom to call for information about services in their community. People with a high school or lower education and those without friends in the neighborhood are more likely to not know whom to call for information about services compared to their counterparts (28% vs. 16%; 27% vs. 18%, respectively).

Note: HS=high school; Ex=excellent; vg=very good; ADL=activities of daily living; IADL=instrumental activities of daily living.